

Indicative in-year impacts

S12 Solutions



Context



S12 Solutions is a mobile application and website designed to support the workforce in providing a simpler, quicker, and more secure platform for the setup of mental health assessments and the subsequent claims process.



S12 Solutions aims to solve process complications by connecting AMHPs with s.12 doctors via the online platform and facilitating the claim form process for doctors.



The solution allows s.12 doctors to share their availability, location, and specialisms, creating a network of s.12 doctors.



A high-level impact analysis was conducted with the aim of assessing potential in-year net benefits of S12 Solutions across Kent Surrey Sussex (KSS), and Wessex (April 2020 to April 2021). This is a retrospective analysis and does not constitute a full health economic model but provides indicative findings. The KSS and Wessex AHSN results, combined, have been detailed below.

“We appear to have access to a much larger pool of doctors who are more willing to be involved in s.12 work. It has given us access to more specialist doctors as and when we need them.”

- AMHP Team Lead, Wessex

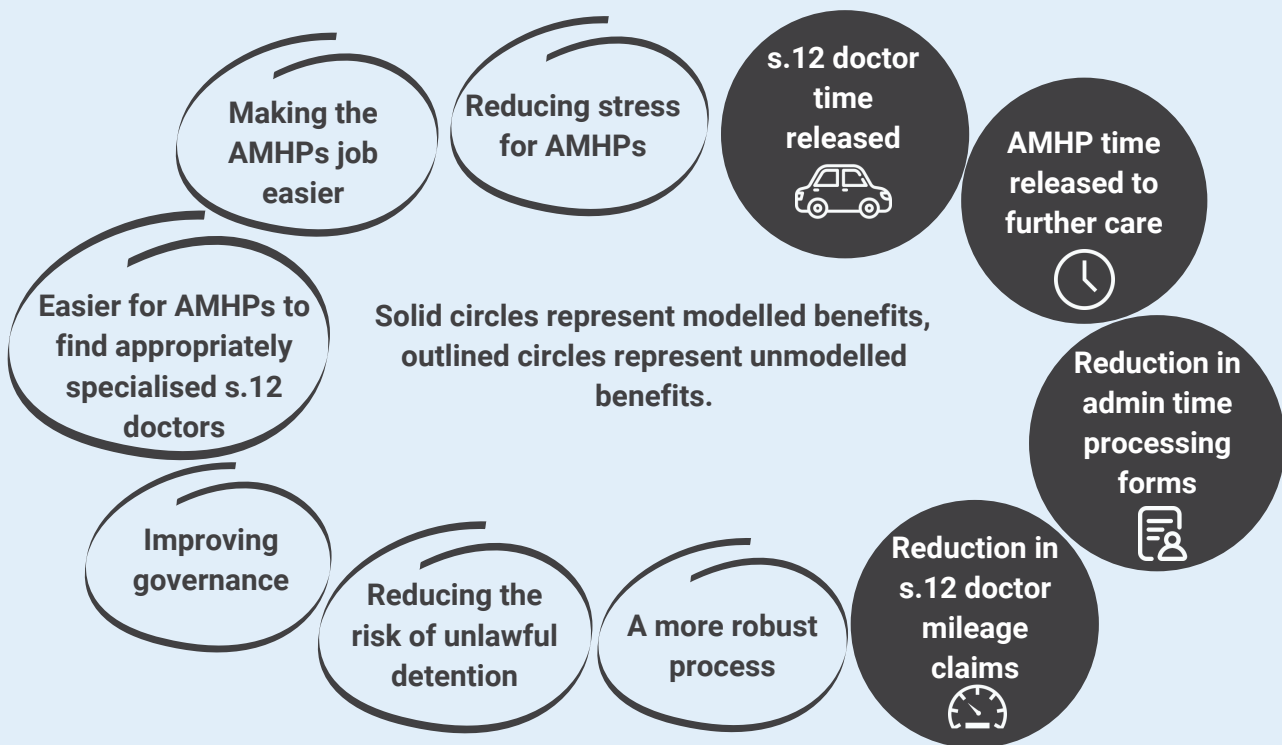


“All functions save time and relying less on paper forms facilitates home working and saves time collecting documents.”

- AMHP, Sussex



S12 Solutions potential benefits



High level outcomes

£237k

Net benefits¹



£30

Net benefit per assessment



2.17

Indicative benefit cost ratio²



46

Assessments per AMHP



Indicative benefits

AMHP time released to further care

£345k
Gross benefit

Approximately 1 hour is saved per assessment

6,832
hours released



Admin time released

£10k
Gross benefit

Approximately 4 minutes of admin time is saved per assessment

478
hours released



Reduction in s.12 doctor mileage claims

£8k
Gross benefit

Approximately 72 fewer miles travelled annually by an s.12 doctor

14,984
fewer miles travelled



s.12 doctor time released to further care

£76k
Gross benefit

Approximately 3 hours of travel time is saved per s.12 doctor, annually

549
hours released



Indicative costs

s.12 doctor training

£46k
total costs

Approximately 1 hour to upskill s.12 doctors

290
s.12 doctors trained

AMHP training

£20k
total costs

Approximately 1 hour to upskill AMHPs

173
AMHPs trained

Solution costs

£136k
total costs

Pricing structure is dependent on the number of local authorities

8
local authorities using S12 Solutions

1. Net benefits are shown in thousands of pounds for April 2020 to April 2021.

2. The indicative benefit cost ratio across AHSNs illustrates that for every £1.00 invested, £2.17 could be expected in return.